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# **OUR VALUES**

Cour core values
represent the
key strengths
which enable
success in the
industry.

#### **COLLABORATION**

We believe the best work is done side-by-side with our partners and clients as we all strive to achieve shared goals and visions. We treat all our business relationships with the attitude of sincere partnership.

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#### QUALITY

With an unwavering commitment to quality and continuous improvement, we challenge ourselves to set the industry standard for excellence.

### STG FACILITIES MANAGEMENT

### SUSTAINABILITY

We recognize the lasting and permanent presence of our work activities and thus strive to protect the environment by upholding effective and efficient environmental and sustainable practices as part of our everyday business.

#### INNOVATION

We identify, develop, and deploy leading-edge methods, equipment, and process improvement tools.

# **STG FACILITIES MANAGEMENT**

STG Facilities Management (STG FM) has evolved into a technology-driven smart facility management company that follows industry standards and best practices in all its operations, focusing on environmental, economic, and social sustainability. Our goal is to provide consolidated, sustainable solutions that reduce operational costs for our stakeholders. And in order to maintain the integrity and value of assets, we provide a wide range of services, both in-house and in collaboration with Original Equipment Manufacturers (OEMs).

# **OUR TEAM**

Our team is composed of highly skilled and dedicated professionals chosen based on their exceptional industry backgrounds and expertise. We are dedicated to meeting the needs of our clients. As such, we offer a comprehensive range of services that include field service, human resources, performance and training, data collection, recruiting, budgeting, forecasting, scheduling, and analytics. To further support our corporate management, front-line engineers, supervisors, and worker teams across all operations, we provide a suite of performance-based tools and software designed to enhance productivity and efficiency.



# CHAIRMAN'S MESSAGE

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At STG Contracting, we are committed to building not just structures but also strong, enduring relationships with our clients, partners, and the communities we serve. For 6 years, we have been at the forefront of the construction industry, shaping skylines and delivering projects of exceptional quality and value.

H.H. Sheikh Engr. Salem bin Sultan AlQasimi -Group Chairman

Our journey has been marked by a steadfast commitment to excellence, safety, and innovation. We believe that every project we undertake is a testament to our dedication to precision, craftsmanship, and the relentless pursuit of perfection. From residential developments to commercial complexes, from infrastructure projects to sustainable construction initiatives, we take pride in every facet of our work.

Our success wouldn't have been possible without the unwavering dedication and expertise of our exceptional team. Their passion and determination are the driving force behind our achievements. We have cultivated a culture of collaboration, integrity, and creativity, which empowers our team to overcome challenges and deliver beyond expectations.

At STG Contracting, we understand the importance of our role in shaping a sustainable future. We are committed to environmentally responsible practices, adopting cutting-edge technologies, and embracing innovation in every aspect of our operations. Our aim is not just to meet today's needs but to build a better tomorrow.

We also take our corporate social responsibility seriously, actively engaging with local communities and supporting initiatives that make a positive impact. We believe that our success should be a catalyst for progress, and we are dedicated to giving back to the societies that have been an integral part of our journey.

# CEO'S MESSAGE



We understand the critical role that well-maintained and efficiently managed facilities play in the success of businesses, institutions, and communities. Our mission is to provide comprehensive, customized solutions that not only meet but exceed the diverse needs of our clients.

G Murali -Group Chief Executive Officer ceo@stgroup.ae

With a legacy spanning over 6 years, our company has earned a reputation for excellence and reliability. We take pride in our ability to transform facilities into spaces that enhance productivity, safety, and comfort.

Our success is rooted in our unwavering commitment to quality, innovation, and sustainability. We continually invest in the latest technologies and industry best practices to deliver cutting-edge facility management services. Our proactive approach to maintenance and operations not only minimizes downtime but also reduces long-term costs, contributing to the overall success of our clients.

Central to our values is a dedication to safety and environmental responsibility. We take every precaution to create secure environments for occupants and visitors while implementing eco-friendly practices to minimize our impact on the environment. Our commitment to safety and sustainability is not just a choice; it's our responsibility to future generations.

As you explore our website, you will discover the wide range of services we offer, our track record of successful projects, and the dedication of our team to excellence. Whether you are a business owner, property manager, or part of a team responsible for facility management, we invite you to partner with us to enhance your facility's performance and value.

# AREAS OF EXPERTISE

We offer a range of facility management services that encompass both hard and soft services.

### **Our Hard Facility Management Services include:**

- MEP, i.e., mechanical (HVAC—heating, ventilation, and air conditioning), electrical, and plumbing equipment maintenance.
- Carpentry repair and maintenance works.
- Civil maintenance, including painting and masonry work.
- Specialized hard services, such as maintenance of elevators, escalators, gate barriers, Building Maintenance Unit/Cradle, sauna and steam, gym equipment, LPG monitoring equipment, Building Management System, fire systems, garbage chutes and ELV systems (CCTV, PA, intercom, intruder alarms), switch gear, and diesel generators.



### Our Soft Facility Management Services include:

- Internal cleaning.
- Facade cleaning using BMU.
- Specialized soft services such as landscaping, swimming pool maintenance, pest control, waste management, physical security guard services, and water tank cleaning.



## OUR KEY FACTORS TO CREATING COMFORTABLE ENVIRONMENTS

# Maintenance

By agreeing to a maintenance contract, customers will gain the preventative benefits of regular maintenance. Consumables can be replaced, and the diagnostics and cleaning of equipment will be performed to prevent failures and maintain performance. Maintenance also contributes to the reduction of the Life Cycle Cost of equipment through better energy efficiency.

# Repair

Sometimes, large problems arise that must be immediately dealt with. We will respond immediately to equipment failure events (Priority Service).



# FIVE MAJOR BENEFITS OF MAINTENANCE

1. Maintaining a Safe and Comfortable Environment With regular inspection and part adjustments, failures can be prevented to maintain a safe and reliable workspace.

2. Malfunction Prevention and Increased Operating Efficiency STG Facilities Management Service – can find big troubles in advance and treat it and respond quickly to fault occurs in the emergency. (Priority Service) STG Facilities Management Services can diagnose problems and treat them in advance. In the case of emergency failures, we will respond to the issue immediately with our Priority Service.

3. Life Extension of Air-Conditioning and Refrigeration Facilities Comprehensive diagnosis of main equipment and related components. Proper maintenance will significantly extend the lifespan of working equipment.

4. Cost Reduction Continuous maintenance raises energy efficiency, reduces energy costs, and may also reduce failure-related expenses.

5. Maintenance Results in Labor Savings, Better Budgets, and Lower Administrative Costs Maintenance can result in better equipment budgeting. For advising on improvements or inquiries, STG Facilities Management Services will be there to meet the needs of our customers with service of the highest quality.



## **STG FACILITIES MANAGEMENT SERVICES OFFERS 2 CONTRACT TYPES.**

## **Type 1. Annual Maintenance Contract**

• Throughout the year, we will provide services related to your MEP equipment. There will be periodic maintenance visits for inspection / adjustment, and we also provide repair services as required to maintain functionality and performance.

• Periodical inspection technical fees, repair inspection technical fees for emergency failures, consumables fees, and travel fees are all included in the contract.

• This general contract has been well received by our customers.

## **Type 2. ADHOC Maintenance Contract**

• We will provide inspection / adjustment services for all the MEP Equipment, Civil and Carpentry Works.

 Inspection technical fee, consumables fee and travel fee for the season start / off-season inspections are included in this contract.

• This contract is economically less expensive than the Annual Maintenance Contract and is perfect for customers having a smaller number of units or preferring one-time service.

### Occupational Health and Safety Administration (OHSA) and Sustainability Solutions

It is our priority to set standards on EHS and sustainability. As part of our work schedule, we constantly address the challenges of an increasingly complex business environment.

## **OHSA policy**

In adherence to our "Safety First" policy, our staff receives regular orientation on the following:

- Protecting and striving for the improvement of the health, safety, and security of our staff at all times.
- Eliminating and monitoring quality non-conformances and HSE (Health, Safety, and Environment) incidents.
- Meeting specified customer requirements and ensuring continuous customer satisfaction.
- Setting Quality and HSE performance objectives, measuring results, assessing, and continually improving processes, services, and product quality through the implementation of an effective management system.
- Planning for, responding to, and recovering from any emergency, crisis, or business disruption.
- Minimizing our impact on the environment through pollution prevention, reduction of natural resource consumption, emissions, and the reduction and recycling of waste.
- Applying our technical skills to all HSE aspects in the design and engineering of our services and products.
- Improving our performance on global issues relevant to our stakeholders and sharing our knowledge of successful QHSE (Quality, Health, Safety, and Environment) programs and initiatives with them.



### **Energy Sustainability** Encompasses the following:

- Energy management as Policy and Commitment.
- Energy planning.
- Monitoring energy consumption.
- Planning energy conservation.
- Implementing energy conservation measures.

### **Environmental Sustainability** Encompasses the following:

- Environmental safety (indoor air quality, water quality and other safety concerns).
- Occupational Safety and Health (OSHA) compliance.

### **Social Sustainability** Encompasses the following:

- Recycling waste.
- Developing strategies to reduce carbon footprint.



# **CONTRACTING AND BUILDING WORKS**

STG Contracting and Building Works is one of the leading providers of construction and facilities management services in the United Arab Emirates. Since our inception, we have combined leading industry knowledge with an evolving understanding of global practices to deliver end-to-end construction and facilities management services to our private and government sector clients. Being a 100% Emirati-owned company, we have a unique perspective on the needs of our clients and communities, which allows us to provide solutions that are tailored to the specific needs of the region. Our commitment to quality, safety, and environmental awareness is demonstrated by our adherence to the ISO 14001:2015, ISO 45001:2018, and ISO 9001:2015 management systems standards. This compliance further reinforces our pledge to maintain the highest global standards in all our operations.

## WHY US?





**Client-Focused & Result-Oriented** 



Cost-Effective



Comprehensive

Accredited



Innovative



## **1.CIVIL ENGINEERING**

With the emirate of Ras Al Khaimah transforming into a Hospitality, residential, and Commercial hub, a forte was created for any resourceful company with the vision and technical expertise to establish itself as a major player in the Construction, MEP and infrastructure engineering fields. Today, with the expertise to complete any construction on a turnkey basis, STG Contracting is not only proud to have been closely associated with the transformation of Ras Al Khaimah but also continues to strive towards many more milestones in the years to come.

Our ingrained civil engineering competence and collaborative culture, combined with a strong focus on people, enable us to deliver successful outcomes for our clients. Projects are delivered with long-term supply chain partners alongside our own civil engineering workforce, plant, and equipment, supported by our in-house design and digital construction teams.



## 2. MEP

We, here at STG Contracting, are equipped with the executive efficiencies required to help Clients accomplish their MEP and infrastructure engineering requirements. With a workforce including project managers, assistant managers, senior engineers, project coordinators, technicians, and helpers, STG Contracting inculcates eminence in every part of its effort.

STG Contracting is one of the leading companies in the field of MEP services, backed by competent and speckled experience across various sectors all over the UAE, and possesses a skilled workforce who are inspired and committed to making a mark in every project undertaken.

The Company is structured such that each department is headed by qualified and experienced managers who, with their team, work in a highly challenging, yet rewarding environment, delivering service of the highest quality to our customers.





## 3. HVAC

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## **4. CARPENTRY**

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## **5. FIRE ALARM AND FIRE FIGHTING**

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## **6. ELEVATORS AND ESCALATORS**

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## شهادة عضوية

تشهد مؤسسة محمد بن راشد لتنمية المشاريع الصغيرة والمتوسطة بأن المشروع المذكور أدناه مسجل لدينا بعضوية رقم (5936) اعتباراً من 12-12-2022 في برنامج المشتريات الحكومية، ويعتبر مؤهل للاستفادة من كافة الامتيازات المقدمة لأعضاء المؤسسة وفقاً لأحكام المادة (12) من قانون رقم (16) لسنة 2016.

> اس تــى جــى لـمــقـاولات الـبـنـاء ش.ذ.م.م **STG CONTRACTING AND BUILDING WORKS L.L.C**

برخصة صادرة من دائرة الاقتصاد والسياحة بدبي برقم (790881)، لمزاولة الأنشطة الاقتصادية التالية:

- تركيب انظمة التكييف والتهوية وتنقية الهواء وصيانتها. •
  - اعمال تركيب المعدات الكهروميكانيكية وصيانتها.
    - تركيب المصاعد والسلالم المتحركة.

على العنوان التالي: مكتب رقم 909+910+919-ملك المهندس الشيخ سالم بن سلطان بن صقر-بردبي/الخليج التجاري. الهاتف المتحرك: 00971507782086 رقـم المكتـب: 0097144471400

البريـد الالكترونى:shyam@stgroup.ae

حررت هذه الشهادة بتاريخ: 2022/12/12،

وتعتبر صالحة (سارية) لغاية: 2023/09/24.

S ID 128591





# **Certificate of Registration**

This is to certify that the Environmental Management System of

#### STG CONTRACTING AND BUILDING WORKS LLC

9th Floor, Prism Tower, Business Bay, P. O. Box No. 50640, Dubai, United Arab Emirates

RAK Branch - Building No.1, Al Nakheel, Al Muntasser Road, Ras Al Khaimah, P. O. Box No. 5115, United Arab Emirates

has been assessed and conforms to the requirements of :

### ISO 14001:2015

for the following activities

- o Facilities Management & Building Maintenance Services.
- o Electromechanical Equipment Installation and Maintenance
- o Air-Conditioning, Ventilations & Air Filtration Systems Installation & Maintenance
- o Elevators & Escalators Contracting (Installation & Repair)

#### Certificate Number : 10126-EMS-1126

Original Issue Date	: 30-Jan-2023
Current Issue Date	: 30-Jan-2023
Expiration Date	: 29-Jan-2026
1st Surveillance Due on	: 29-Jan-2024 Done on: Not Yet Due
2nd Surveillance Due on	: 28-Jan-2025 Done on: Not Yet Due

As per accreditation rules, it is mandatory to get both 1st & 2nd surveillance audits done at least 10 days before the due date. If surveillance audit is not done till due date of both "1 & 2 SURVEILLANCE DUE DATES" then this certificate shall become invalid on the due date. The client should send a proposed date for each surveillance audit at least 15 days before the due date at the email given below. Re-certification audit shall be conducted three months before expiration date.





Bluest

Providing Value Added Servic

The validity of this certificate is contingent upon the condition that the client has understood & agreed and shall abide by contract agreement, certification agreement, Master agreement for certification services and logo rules as given on our website It applies only to the documentation maintained by the client and it does not substitute the design or product testing or examination procedures, whatsoever. The certificate remains valid until the manufacturing conditions and the quality systems are not changed. This certificate validity is subject to positive results of surveillance audit. This certificate is the property of Bluestar Management Systems. The validity of this certificate can be verified at Bluestar, UAF & IAF Website.

#### **Bluestar Management Systems**

Accredited By :

United Accreditation Foundation, United States of America,

www.bluestarmspl.com www.uafaccreditation.org www.iafcertsearch.org

UAF is an IAF MLA Signatory. The details of UAF being a recognised accreditation body by International Accreditation Forum (I.A.F) can be seen on www.iaf.nu . UAF is a Signatory member to APAC MRA, the details can be seen on apac-accreditation.org

# **Certificate of Registration**

This is to certify that the Occupational Health & Safety Management System of

#### STG CONTRACTING AND BUILDING WORKS LLC

9th Floor, Prism Tower, Business Bay, P. O. Box No. 50640, Dubai, United Arab Emirates

RAK Branch - Building No.1, Al Nakheel, Al Muntasser Road, Ras Al Khaimah, P. O. Box No. 5115, United Arab Emirates

has been assessed and conforms to the requirements of :

### ISO 45001:2018

for the following activities

- o Facilities Management & Building Maintenance Services.
- o Electromechanical Equipment Installation and Maintenance
- o Air-Conditioning, Ventilations & Air Filtration Systems Installation & Maintenance
- o Elevators & Escalators Contracting (Installation & Repair)

#### Certificate Number : 10122-OHSMS-1122

Original Issue Date	: 30-Jan-2023
Current Issue Date	: 30-Jan-2023
Expiration Date	: 29-Jan-2026
1st Surveillance Due on	: 29-Jan-2024 Done on: Not Yet Due
2nd Surveillance Due on	: 28-Jan-2025 Done on: Not Yet Due

As per accreditation rules, it is mandatory to get both 1st & 2nd surveillance audits done at least 10 days before the due date. If surveillance audit is not done till due date of both "1 & 2 SURVEILLANCE DUE DATES" then this certificate shall become invalid on the due date. The client should send a proposed date for each surveillance audit at least 15 days before the due date at the email given below. Re-certification audit shall be conducted three months before expiration date.





#### Bluestar Management Systems

Accredited By :

United Accreditation Foundation, United States of America,

 Buestar, UAF & IAF Website.
 www.bluestarmspl.com www.uafaccreditation.org
 www.iafcertsearch.org
 contact@bluestarmspl.com admin@bluestarmspl.com

UAF is an IAF MLA Signatory. The details of UAF being a recognised accreditation body by International Accreditation Forum (I.A.F) can be seen on www.iaf.nu UAF is a Signatory member to APAC MRA, the details can be seen on apac-accreditation.org





# **Certificate of Registration**

This is to certify that the Quality Management System of

#### STG CONTRACTING AND BUILDING WORKS LLC

9th Floor, Prism Tower, Business Bay, P. O. Box No. 50640, Dubai, United Arab Emirates

RAK Branch - Building No.1, Al Nakheel, Al Muntasser Road, Ras Al Khaimah, P. O. Box No. 5115, United Arab Emirates

has been assessed and conforms to the requirements of :

### ISO 9001:2015

for the following activities

- o Facilities Management & Building Maintenance Services.
- o Electromechanical Equipment Installation and Maintenance
- o Air-Conditioning, Ventilations & Air Filtration Systems Installation & Maintenance
- o Elevators & Escalators Contracting (Installation & Repair)

#### Certificate Number: 10544-QMS-1544

Original Issue Date	: 30-Jan-2023
Current Issue Date	: 30-Jan-2023
Expiration Date	: 29-Jan-2026
1st Surveillance Due on	: 29-Jan-2024 Done on: Not Yet Due
2nd Surveillance Due on	: 28-Jan-2025 Done on: Not Yet Due

As per accreditation rules, it is mandatory to get both 1st & 2nd surveillance audits done at least 10 days before the due date. If surveillance audit is not done till due date of both "1 & 2 SURVEILLANCE DUE DATES" then this certificate shall become invalid on the due date. The client should send a proposed date for each surveillance audit at least 15 days before the due date at the email given below. Re-certification audit shall be conducted three months before expiration date.





The validity of this certificate is contingent upon the condition that the client has understood & agreed and shall abide by contract agreement, certification agreement, Master agreement for certification services and logo rules as given on our website It applies only to the documentation maintained by the client and it does not substitute the design or product testing or examination procedures, whatsoever. The certificate remains valid until the manufacturing conditions and the quality systems are not changed. This certificate validity is subject to positive results of surveillance audit. This certificate is the property of Bluestar Management Systems. The validity of this certificate can be verified at Bluestar, UAF & IAF Website.

#### **Bluestar Management Systems**

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### STG CONTRACTING & BUILDING WORKS

### O DUBAI

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